

This Vendor Agreement (“Agreement”) is entered into by and between Veiera (“the Platform”) and the Vendor (“the Vendor”). By registering as a Vendor and using Veiera’s services, you agree to the terms outlined below.

1. Definitions

- 1.1 Veiera: An online marketplace that facilitates transactions between Vendors and Buyers.
- 1.2 Vendor: An individual or business entity registering on Veiera to sell products or services.
- 1.3 Buyers: Customers purchasing products listed by Vendors on the platform.

2. Vendor Registration

2.1 Vendors must provide accurate and complete information, including but not limited to:

- Full Name: _____
- Address: _____
- Email: _____
- Phone Number: _____
- Tax Identification Number (if applicable): _____
- Business Registration Number (if applicable): _____
- Passport or National ID Number: _____
- Bank Account Details for Payments: _____

2.2 Veiera reserves the right to verify Vendor information and reject applications that do not meet the eligibility criteria.

3. Vendor Responsibilities

3.1 Vendors are solely responsible for:

- The quality, legality, and accuracy of the products they list.
- Timely processing and delivery of orders.
- Compliance with all applicable laws and regulations.

3.2 Vendors must ensure product descriptions, images, and pricing are accurate and do not mislead Buyers.

4. Listing Products

4.1 Vendors may list products for free on Veiera.

4.2 Prohibited products include, but are not limited to:

- Illegal or counterfeit goods.
- Hazardous materials not approved for sale.
- Products that infringe on intellectual property rights.

5. Fees and Payments

5.1 Veiera does not charge a commission on sales.

5.2 Optional services (e.g., premium listings or promotional features) may incur additional fees, which will be communicated in advance.

6. Order Fulfillment and Delivery

6.1 Vendors are responsible for ensuring orders are processed and shipped within the timeframe specified on the platform.

6.2 Vendors bear all costs and liabilities related to shipping, including delays or damages during transit.

7. Returns, Refunds, and Disputes

7.1 Vendors must clearly communicate their return and refund policy to Buyers.

7.2 Vendors are required to handle and resolve any disputes with Buyers directly and in a timely manner.

7.3 Veiera reserves the right to mediate disputes in cases where necessary but is not liable for the resolution.

8. Payments

8.1 Payments to Vendors will be made through the payment method specified in the Vendor account.

8.2 Payment schedules will be weekly, bi-weekly, or monthly, as determined by Veiera.

8.3 Veiera reserves the right to withhold payments if fraudulent or illegal activity is suspected.

9. Intellectual Property

9.1 Vendors retain ownership of their trademarks and copyrights but grant Veiera the right to use product images, descriptions, and brand names for promotional purposes.

9.2 Vendors must ensure that all content used (e.g., images and descriptions) does not infringe on third-party rights.

10. Termination of Agreement

10.1 Either party may terminate this Agreement by providing written notice.

10.2 Veiera may terminate this Agreement immediately if the Vendor violates platform rules or engages in illegal activities.

10.3 Upon termination, the Vendor must fulfill all outstanding orders and settle any pending obligations.

11. Governing Law and Dispute Resolution

11.1 This Agreement shall be governed by and construed in accordance with the laws applicable in the Arab Republic of Egypt.

11.2 Any disputes may arise in connection with this agreement shall be subject to and settled by the exclusive jurisdiction of the competent Courts of Cairo.

12. Data Protection and Privacy

12.1 Vendors must comply with data protection laws and use Buyer information only for order fulfillment purposes.
12.2 Veiera will ensure the confidentiality and security of Vendor and Buyer information in accordance with its Privacy Policy.

13. Amendments to the Agreement

13.1 Veiera reserves the right to amend this Agreement at any time.
13.2 Vendors will be notified of any changes via email or platform notifications, and continued use of Veiera constitutes acceptance of the updated terms.

14. Vendor Representations and Warranties

14.1 Vendors represent and warrant that:

- They have the legal authority to sell products.
- All products are genuine, of merchantable quality, and comply with applicable laws.

14.2 Veiera disclaims all warranties, express or implied, related to Vendor products or services.

15. Limitation of Liability

15.1 Veiera shall not be liable for any direct, indirect, incidental, or consequential damages arising from Vendor activities or use of the platform.

By registering as a Vendor on Veiera, you acknowledge that you have read, understood, and agreed to the terms of this Agreement.

Vendor Details:

Name: _____
Tax ID/Passport/Business Registration Number: _____
Address: _____
Phone: _____
Email: _____
Signature: _____
Date: _____

Authorized Representative (Veiera):

Name: _____
Title: _____
Signature: _____
Date: _____